BCCT
Bankstown Canterbury Community Transport
Connecting People Moving Communities

02 9772 4842
28 Queen Street
REVESBY NSW 2212
info@bcct.org.au
bcct.org.au

NEW FEE SCHEDULE

EFFECTIVE 01st Nov 2026

CLIENT FEES

Services operate Monday to Friday for City, Burwood/Concord, Liverpool/Westmead and Hurstville/Kogarah. Canterbury-Bankstown services operate Monday to Saturday.

1. Funded Clients (CHSP, CTP and HRT)

Service type	New fee
Supported Shopping	$17.00
OUTINGS - Transport only	
In Area	$17.00
Out of Area (Metro)	$32.00
Out of Area (Outer Metro/Regional)	$42.00
Social Club	$17.00
Themed Social Club	$27.00
Wednesday Night Dinners	$17.00
SHUTTLE SERVICES	
Local Area Services (Canterbury Bankstown)	$17.00 return
Out of Area Services (City, Concord, Kogarah, Liverpool)	$32.00 return
Out of Area Services (North-West - Westmead/Parramatta)	$42.00 return

Carers and Couples

A registered carer travels free. If there is no registered carer, the attendant pays the full fare. For medical trips, only one person in a couple pays. For social trips, the couple fare is $19 in area and $34 out of area. On outings, carers pay outing costs only. One registered carer may travel free, except on social outings; additional guests or carers pay the applicable fare.

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2. NDIS Clients with Service Agreements

Service type	New fee
Shuttle Fares - Item 0108	$3.90 per km + $5 booking fee

3. Home Care Package and Non-Funded Clients

Service type	New fee
Supported Shopping	$42.00 return
OUTINGS - Transport only	
In Area	$62.00 return
Out of Area (Metro)	$77.00 return
Out of Area (Outer Metro/Regional)	$102.00 return
Social Club	$62.00 return
Wednesday Night Dinners	$62.00 return
Saturday - In Area	$67.00 return
Saturday - Out of Area (Metro)	$87.00 return
Saturday - Out of Area (Outer Metro/Regional)	$107.00 return
SHUTTLE SERVICES	
Local Area Services (Canterbury Bankstown)	$42.00 each way
Out of Area Services (City, Concord, Kogarah, Liverpool)	$77.00 each way
Out of Area Services (West - Westmead/Parramatta)	$102.00 each way
Saturday local area services	$47.00 each way

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SERVICE INFORMATION

Major Hospital Service Times

Service type	New fee
Bankstown, Liverpool and Canterbury Hospitals	
Earliest drop-off	9.00 am
Last pick-up	3.00 pm
Westmead Hospital	
Drop-off	9.30 am
Pick-up	1.30 pm
Concord and Kogarah Hospitals	
Earliest drop-off	8.00 am
Last pick-up	4.00 pm
RPA, City, St Vincent's and Prince of Wales	
Earliest drop-off	8.00 am
Approximate drop-off/pick-up	10.00 am
Approximate drop-off/pick-up	12.00 pm
Approximate drop-off/pick-up	2.00 pm
Last pick-up	4.00 pm

Cancellation Policy

- Cancellations must be made before 11.00 am on the business day before travel. Cancellations after this time attract a $15 cancellation fee.
- Door cancellations require the $15 cancellation fee to be paid at the time. A written exemption may be requested for same-day illness.
- Many outings require BCCT to prepay. If an outing is cancelled with less than one week's notice, the full outing cost may be payable unless the booking can be filled by another client.