

BCCT

BANKSTOWN CANTERBURY COMMUNITY TRANSPORT

CLIENT NOTICE

Effective 01 November 2026

Changes to Fares and Payment Methods

Important information about your BCCT transport service

Dear Client,

At Bankstown Canterbury Community Transport (BCCT), we remain committed to providing safe, reliable and caring transport services to our community.

Following a review of increasing operating, vehicle and service-delivery costs, BCCT will introduce the following changes from 01 November 2026:

FARE INCREASE

\$2.00 increase per trip

All current client fares will increase by \$2.00 per trip. This adjustment will help BCCT maintain the quality, safety and reliability of our services while supporting the long-term sustainability of community transport.

CASHLESS PAYMENTS

Tap & Go begins

BCCT will transition to a cashless payment system. Clients will be able to pay securely and conveniently using a debit card, credit card, eligible mobile phone or smart watch.

The new system will provide a quicker, safer and more convenient way to pay, while reducing the need for clients and drivers to carry or handle cash.

We understand that some clients may require assistance adjusting to the new arrangements. Our team will work closely with clients, families and representatives to make the transition as smooth as possible.

Questions or assistance? Please contact BCCT

9772 4928

Thank you for your understanding and continued support.

"We Transport with Care."

Yours sincerely,

Vincent DelZio

Chief Executive Officer

Bankstown Canterbury Community Transport